

Summary

Hospitality Professional degree holder with 2 years' experience in a restaurant bar setting. Successful at consistently delivering the good quality service. Quick worker who always goes the extra mile to sell more and keep customers happy.

Experiences

> FOUR POINTS BY SHERATON HOTEL (VIZAG, INDIA)

- Internship 01/2021 to 03/2021
- Done basic training in all departments

> FAIRFIELD BY MARRIOTT

□ 03/2021 to 01/2022 Worked as a Guest Service Associate, F&B Order Taker -

> INDIA PALACE RESTAURANT. (Abu Dhabi)

- F&B Order Taker 01/2022 to 10/2022
- Answering all telephone calls and prioritizing said calls.
- Involved in the order taking and order placing process while dealing with guest requests and orders, courteously, efficiently and promptly.
- Always keep good knowledge of room service menu's and ongoing promotions in other F&B outlet.
- Provide recommendations and suggestions to guests upon request.
- Knowledgeable of all services, facilities and products offered by the hotel.
- Consider the satisfaction of all guests by ensuring prompt, courteous and efficient service at all times

BOMBAY GYMKHANA (Mumbai)

- F&B Associate, with the responsibilities on handling the Restaurant & Bar.
- Assisting the club members.
- Telephone handling for the reservation of the table.
- Observed the procedures to ensure quality standards and service.

Adi Reddy Buchepalli



\mathbf{C}				1
	1	1	$\Gamma \Omega$	r
1	w			ı.

Highlights

- ☐ F&B management
- Friendly
- Excellent at up selling
- ☐ Clean and neat
- ☐ Food Pairing Expert

Passport Details



- Completed B.Sc. In Hotel Management from Lovely Professional University Punjab 2021
- Bar Skills Techniques Certification from Diageo Bar Academy.

Education

- Sri Chaitanya junior college, Guntur INTER-MPC -2018.
- Sri Sarasvati High school, Tallur, Prakasham SSC-2016.

Achievements

☐ Received Employee of the month award in March 2022 at Indian Palace Restaurant, Abu Dhabi.

Personal Info

Father's Name: Buchepalli Venkateshwara Reddy

Date of Birth: 30-07-2001

Gender : Male

Marital Status : Single

Nationality : Indian

Declarations

☐ I hereby declare that the information given is true and correct to the best of my knowledge.